

GENERAL TERMS AND CONDITIONS

Tree & Garden Service Piemonte – Tree Care (ETW)

Operating in Italy

1. Working method

I work on a project basis. My quotation clearly describes the work to be carried out.

Any work not included in the quotation will be considered additional work and will only be carried out after consultation.

2. Safety first

Tree work involves risks. I only work under safe conditions.

I do not work in:

- rain or wet conditions
- thunderstorms or lightning risk
- strong wind or storms
- temperatures of 30°C or higher
- other unsafe situations

I independently assess whether it is safe to carry out the work.

If work is postponed due to safety reasons, a new date will be agreed upon.

Postponement does not entitle the client to compensation or cancellation.

3. Permits and responsibility

The client is responsible for:

- obtaining any required permits
- permission from authorities
- permission from neighbours if needed
- correct property boundaries

Any consequences or fines are the responsibility of the client.

4. Access and site conditions

The client ensures:

- proper access
- sufficient working space
- correct information about cables and pipes
- adequate ground stability

Use of machinery may cause minor ground impact or marks.

Repairs are not included unless agreed in writing.

5. Liability

I work professionally and am insured.

Liability is limited to the amount covered by insurance.

If no payout occurs, liability is limited to the invoice amount.

I am not liable for:

- indirect damage
- unknown cables or pipes
- missing permits

6. Payment

Payment within 14 days.

Late payments may incur interest and costs.

7. VAT and invoicing

I operate under the Italian 'regime forfettario'.

No VAT is charged.

Invoices are in euros.

8. Applicable law

Italian law applies.

Disputes are handled in Italy.